

1. Service provider

- 1.1. The provider of this service is a website (www.gpro-tools.eu), operated by a natural person (the „Administrator“):

Name: Pavel Sztefek
IN: 03738086
Address: Komorní Lhotka 86
739 53 Czech Republic

2. Website placement

- 2.1. Website runs on servers Váš Hosting s.r.o. in the Czech Republic.

3. User account

- 3.1. User will not provide their credentials to another person.
3.2. He takes full responsibility for all activities conducted through this account.
3.3. A user account can be used in conjunction with only one account in the game GPRO (www.gpro.net). **Using one user account by multiple players is forbidden** and administrator reserves the full right delete this account without warning and without any compensation.

4. Entry into the user's account by administrator

- 4.1. Administrator reserves the right to enter a user account, this entry is done through the administration's website.
4.2. This kind of entry does not require knowledge of the user's password.
4.3. Administrator takes full responsibility for any damage caused by this way access.

5. Services content

- 5.1. The user buys a certain number of VIP points, which he can use to activate VIP membership.
5.2. VIP points are not a means of payment.
5.3. The user has the full right to decide when and whether to activate VIP membership.
5.4. Once the VIP membership is activated, user can not undo it.
5.5. VIP membership ends at the same time as start of race on www.gpro.net (usually every tuesday and friday at 20:00 CET).
5.6. With active VIP membership the user has the right to use all functions and calculators offered to that user.
5.7. User acknowledges that the administrator in the game GPRO figures as a normal user, and all calculations are result of many thousands of analyzes.

6. Prices and payment methods

- 6.1. There are several payment methods on this website, each payment method can have a different pricing.
6.2. Administrator reserves the right to change these prices and payment methods without notice.
6.3. VIP points are credited to the user's account immediately after the payment, but no later than 48 hours after payment is credited to the administrator account.
6.4. In the case of bank transfer, fees are payable in the form of SHA (each party pays a fee to his bank). The administrator knows the amount of his fee, and this fee (if any) is added to the price. The user pays a price which is displayed with other payment information.

7. Complaint

- 7.1. The user has the right to demand refund of VIP point to his account, if he proves that he couldn't adequately use it, the error was on the part of the service provider and he could not foresee this problem.
- 7.2. In case of dissatisfaction, within a period of 14 days from first activation VIP point, the user can require the transfer of the remaining VIP points for cash back (applies only for points gained by purchase). This transfer is possible only to the PayPal account.

8. Affiliate program

- 8.1. Users are entitled to reward for bringing customer who buys a VIP points.
- 8.2. The user gets a reward of 25% of the number of points that this customer buys.
- 8.3. In the event that the user attempts to misuse this program, the administrator reserves the right to deny this reward to that user.
- 8.4. The administrator is not responsible for user behavior associated with that program.

9. Languages and Communication

- 9.1. The main languages are English and Czech. Administrator is responsible for the correctness.
- 9.2. Other language versions of the site were made up by users, so administrators do not accept responsibility for the correctness.
- 9.3. In case the user wants to translate the website into another language or fix translations already created by other users, write to the administrator via e-mail (in the contact form or by email contact@gpro-tools.eu).
- 9.4. Regarding communication with the administrator, they are only allowed in English and Czech. If the user writes an email to administrator in another language, the administrator can use Google translator to translate it and answer in English, but it is not his duty.

10. Protection of personal data

- 10.1. The administrator handles the personal data of users only in the context of web traffic and responsibilities associated with it.

11. Anti-Money Laundering (AML) Statement

- 11.1. This website is operated by a sole proprietor registered in the Czech Republic. The service offered consists of providing digital content and VIP access through a subscription model.
- 11.2. The operator **is not a regulated entity** under Czech AML legislation (Act No. 253/2008 Coll.), and **does not engage in activities** such as currency exchange, financial intermediation, or handling cash transactions exceeding €10,000.
- 11.3. All payments are processed exclusively via third-party payment gateways, which are responsible for customer verification and AML compliance.
- 11.4. The operator is committed to:
 - Preventing misuse of this service for illegal or fraudulent purposes.
 - Cooperating with payment providers and authorities in case of suspicious activity.
 - Ensuring transparency and lawful operation of the platform.